

EQUINITI

Compendia App iPhone

Overview

Equiniti Pension Solutions is one of the largest providers of pension, payroll and annuity administration in the UK. Supporting 3 million members, across 751 clients in the public and private sector, Equiniti Pension Solutions makes payments totalling over £13 billion per annum to 2.3 million pensioners in 180 countries. Equiniti Pension Solutions employs a technologically focused approach to provide schemes and their members with pension administration, pensioner payroll, actuarial valuation and data analysis. Equiniti Pension Solutions approached Mubaloo to partner in the development of an app as part of its member self-service strategy, helping to build upon the company's brand perception as technology leaders. The self-service app was developed to provide an enhanced service and user experience to members helping them manage their retirement planning.

Objective

Mubaloo worked with Equiniti Pension Solutions to create a rich and engaging experience that could be tailored for Equiniti's partners, to provide value and easy access to pension information. As part of a digital transformation, Equiniti worked with Mubaloo's sister company, TRW Digital, to create a responsive website. With a strong focus to drive end-user adoption and long-term use, immersive UI design was developed to create a consistent, rich and friendly user experience across all devices.

The app is an interactive and engaging addition to Equiniti's self-service suite. The user is provided with full control of their pension plan through the app, including the option to switch money between multiple funds. Through scenario mapping and graphic representation of data, to show transaction history, growth assumptions and projection, end-users are better equipped with the tools to make better-educated decisions on their investments. The app was developed to provide an enhanced interactive feature set to keep members engaged and informed to empower them to make important decisions about their retirement planning. App usage is made easier through TouchID functionality, in addition to tackling the issue of data security. Through enabling push notifications, end-users can receive direct messaging, allowing a more interactive experience.

Result

The introduction of the app is transforming the way members interact and engage with their pension schemes. As more and more people demand immediate access and management of personal assets, this app will meet, if not exceed people's expectations.

Testimonial

“Equiniti Pensions Solutions partnered with Mubaloo and TRW to design and build an industry leading, intuitive and interactive responsive website and mobile app for our scheme members. We are delighted with the results that provide our members with a truly engaging experience and empower them to take important decisions about their retirement planning.”

- Richard Liambias, Head of Product Strategy



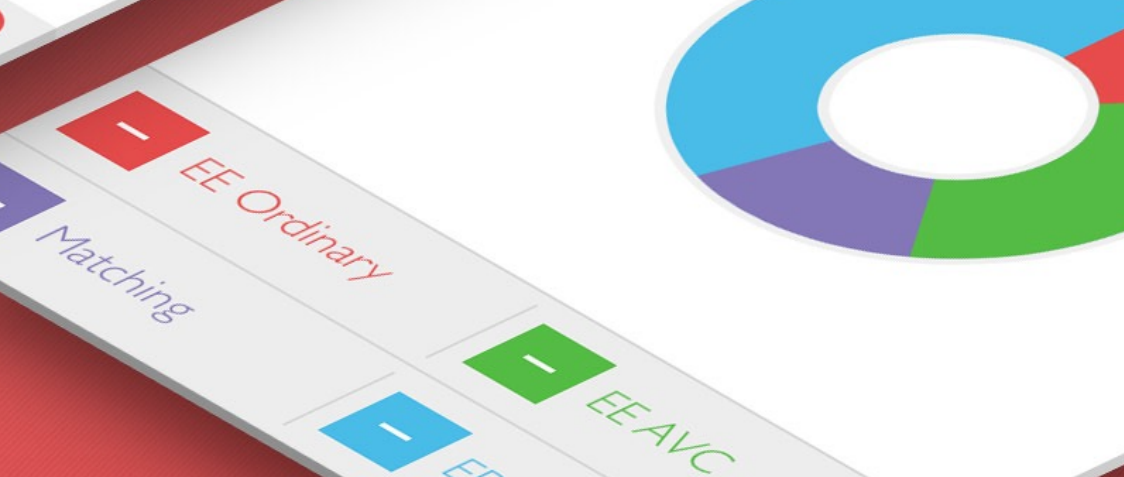


Help
11:17
Your Benefits
Your Details
Benefits Modell

Fund Balances
Your Portfolio
Your fund v Contributions

Projection basis
60
6.00%
25.00%
Contribution
Your cash
Calculate

16:12
Benefits Modeller
64%
Help
1 Month
3 Months
6 Months
1.0 Jul 13
2.0
3.0
Oct 13



Matching
EE Ordinary
EE AVC
ER Ordinary